

Panasonic Solution Developer Network

Panasonic is offering a PBX partner program (Panasonic Solution Developer Network for Communication Products) to offer integration between Panasonic PBX and 3rd party vendor applications. For the software vendors registered in the program, Panasonic provides the latest technical specification and support to our partners interoperability testing. The 3rd party vendor successfully tested the software product stated in this solution leaflet, in accordance with the 'self-test' specification provided by Panasonic.



Call Accounting Solution

► Type of Business and Merit

- Type of Business : Financial, Medical, Manufacturing
- Merit : Single server for multiple sites, Visibility of system resources, Control costs, Bill back to departments, Easy installation

► Application Name - Partner

CCAccounting - Poltys Inc.

► Overview

Poltys Call Accounting (CCAccounting) is a call-billing tool that provides:

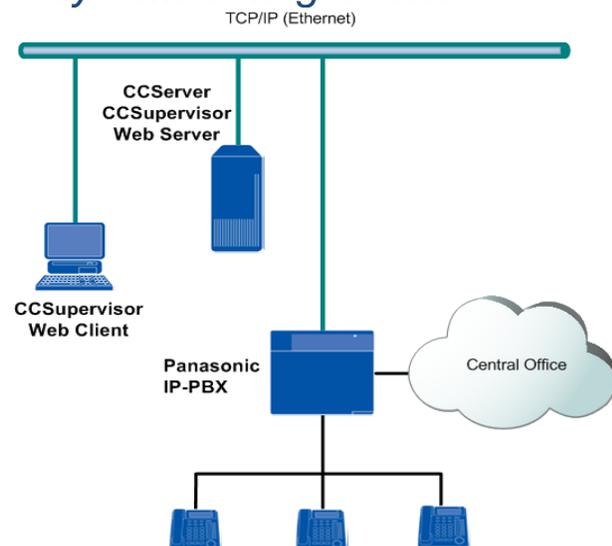
- Call costs reporting
- Call logging
- System and Extension reports

CCAccounting is also available in Enterprise Edition that provides distributed connectivity with multiple IP-PBXs at the same time.

► Main Feature

- Web-based User Interface
- Multi-language support with currency details for each country
- Detailed cost report for each department (group) or extension
- Comprehensive reporting regarding system activity
- Logging of entire phone system activity
- Scheduled reports sent by email
- Connect to up to 100 networked Panasonic IP-PBXs simultaneously

► System Configuration



► Features

- Call logging
 - CO Based Call Log
 - Agent Based Call Log
 - Intercom Call Log
- 25 predefined report templates for comprehensive reporting
 - All Calls
 - Agent Based Log - Incoming Calls
 - Agent Based Log - Incoming Calls Summary
 - Call Cost - Account Details
 - Call Cost - Account Summary
 - Call Cost - Agent Details
 - Call Cost - Agent Summary
 - Caller ID Summary
 - CO Call Log - Agent Incoming Summary
 - CO Call Log - Agent Outgoing Summary
 - CO Call Log - Agent Outgoing Summary
 - CO Call Log - Incoming Calls
 - CO Call Log - Incoming Calls by Agent
 - CO Call Log - Incoming calls by Caller ID and more

Call Cost Configuration

Code	Rate	Unit
0011	1.3700	6 per Minute/Whole Minute Usage Rounding
0022	1.3700	6 per Minute/Whole Minute Usage Rounding
0023	1.9300	6 per Minute/Whole Minute Usage Rounding

CO Based Call Log

ID	Time	End Time	Trunk	Type	Caller ID	Caller Name	Dashed Number	DID	Group
155446	9/13/2011 12:00:01 AM	9/13/2011 12:00:02 AM	2	Out	N/A	N/A	3462154402	N/A	NA
155447	9/13/2011 12:00:02 AM	9/13/2011 12:00:03 AM	2	Out	N/A	N/A	4762154402	N/A	NA
155448	9/13/2011 12:00:03 AM	9/13/2011 12:00:04 AM	2	Out	1000000000	N/A	1000000000	N/A	Support

Reports Scheduler

Report Name	Report Type	Report Category	Report Frequency	Report Status
ACD - Agent Report	ACD	Agent Report	None	None
ACD - Agent Report by Group by Hour	ACD	Agent Report	None	None
ACD - Agent Report by Weekday	ACD	Agent Report	None	None
ACD - Agent Report by Agent	ACD	Agent Report	None	None
ACD - Agent Report by Weekday	ACD	Agent Report	None	None
ACD - Group Report	ACD	Group Report	None	None
ACD - Group Report by Hour	ACD	Group Report	None	None
ACD - Group Report by Weekday	ACD	Group Report	None	None
ACD - Group Report by Agent	ACD	Group Report	None	None
ACD - Group Report by Weekday	ACD	Group Report	None	None
ACD - Group Report by Hour	ACD	Group Report	None	None
ACD - Group Report by Weekday	ACD	Group Report	None	None
ACD - Group Report by Agent	ACD	Group Report	None	None
ACD - Group Report by Weekday	ACD	Group Report	None	None
Agent Based Log - Incoming Calls	Call Accounting	Agent Based Call Log Summary Report	None	None
Agent Based Log - Incoming Calls Summary	Call Accounting	Agent Based Call Log Summary Report	None	None
Call Cost - Account Details	Call Accounting	CO Call Log Summary Report	None	None
Call Cost - Account Summary	Call Accounting	CO Call Log Summary Report	None	None
Call Cost - Agent Details	Call Accounting	CO Call Log Summary Report	None	None
Call Cost - Agent Summary	Call Accounting	CO Call Log Summary Report	None	None
Caller ID Summary	Call Accounting	CO Call Log Summary Report	None	None
CO Call Log - Agent Incoming Summary	Call Accounting	CO Call Log Summary Report	None	None
CO Call Log - Agent Outgoing Summary	Call Accounting	CO Call Log Summary Report	None	None

Reports Viewer

Day	Lost	Failed	Missed	Other
Monday	10	10	10	10
Tuesday	10	10	10	10
Wednesday	10	10	10	10
Thursday	10	10	10	10
Friday	10	10	10	10
Saturday	10	10	10	10
Sunday	10	10	10	10

► System Requirement

PBX

Supported PBX	Panasonic KX-TDA100/200/600, KX-TDE100/200/600, KX-NCP500/1000, KX-NS1000
Connection	LAN / USB

Partner Application

OS	Microsoft® Windows® 7 Professional (UAC disabled) Microsoft® Windows® 8, including Pro version (UAC disabled) Microsoft® Windows Server® 2008 R2 SP1 (UAC disabled) Microsoft® Windows Server® 2012 (UAC disabled)
CPU	Intel® Core™ i5-750 at 2.66 GHz (or higher)
RAM	3 GB (or higher)
HDD	100 GB Minimum (server installation)

► Application Partner Information



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